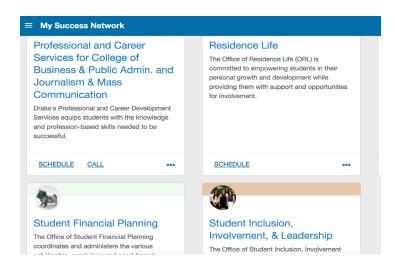


Starfish Student Success

The Student Success Portal is a tool that provides you with a central location to connect to the people and services that can help you finish the semester strong. It enables you to effectively engage with the Drake community and ultimately achieve your academic goals.



Getting Access

On your mobile device or computer, login in through MyDrake.

My Success Network

The Success Network gives you quick access to your professors, faculty advisor, and deans' office staff. Easily find their email addresses, phone numbers, and other information. You may even find that your advisor or faculty members have enabled online appointments, allowing you to easily schedule a meeting with those people!

Getting Started for Students www.drake.edu/starfish/

Questions or comments?

ONLINE: www.drake.edu/starfish/ E-MAIL: Starfish@drake.edu

Starfish Student Success

Services Catalog

The Services Catalog allows you to locate resources and find relevant contact information for those resources. It is available through the My Success Network by clicking on Other Services or by using the Search services and people search box.

Other Key Menu Options

Raise Your Hand: Choose a Raise Your Hand option to receive assistance from various departments and/or for various needs.



Referrals



You may receive a referral from a faculty or staff member. Your personalized referral will email you with the necessary contact information for relevant services and allow you to follow up.

SET UP YOUR PROFILE

Add your picture, cell phone number, and biographical information (You decide what to include!) to increase faculty and staff connections. Another great option is to add your cell phone number and receive text alerts. Finally, confirm that your time zone is accurate.

Flags



Flags are alerts that faculty or staff members may raise if they have a concern about your academic progress. Academic flags are sent to you directly, and you are encouraged to take immediate action and contact your professor or advisor for next steps.

Academic flags include:

- » Attendance Concern
- » Low Test Score
- » Missing Assignment Concern
- » General Academic Concern

Flag use example:

You suddenly stop attending class. Your professor may raise the flag, Attendance Concern, and add a comment. You and your college/school dean's office will receive an email to allow for immediate action.

Kudos



Kudos praise you for work you have done, improvements you have made, and more! How many stars can you collect each semester?

Questions or comments?

ONLINE: www.drake.edu/starfish/ E-MAIL: Starfish@drake.edu